

Dear Investors,

Since January, Works of Wool has increased our online sales by 11% and have started working with two new suppliers in the UK. We have also been expanding our product range by introducing several new types of handmade scarves and hats, many of which have already become very popular with customers.

Since we opened the store three years ago, we've constantly made improvements. For the past few months, our team has been working hard on faster delivery times and more eco-friendly packaging. As a result, we have received the "Eco-Friendly" award from the New York Knitwear Association. Furthermore, we've been buying modern equipment that will allow us to make items even more quickly and efficiently.

Although the price of wool has risen significantly this year, our business remains profitable. We now have hundreds of items in stock and have made plans to start shipping to Canada.

Thank you for your continued support, and we look forward to sharing more news with you soon.

Best regards,

Ashley Min, Founder at Works of Wool, Alexandria VA

Circle the one that most accurately describes Works of Wool (WoW).

- WoW is a small business that's growing well.
- WoW is a large, stable sheep farm.
- WoW is a failing clothing company.

Sort these sentences from the text into the boxes below based on whether the event is uncompleted (continuous or repeated) or completed.

- Our team has been working hard on faster delivery.
- We have made plans to start shipping to Canada.
- We've been buying modern equipment.
- We have received the "Eco-Friendly" award.
- Since we opened the store, we've constantly made improvements.
- We have also been expanding our product range.

Uncompleted (continuous or repeated)	Uncompleted

Find and copy a sentence from the text that uses each tense, then complete the form rule for that tense.

present perfect simple $S + \underline{\hspace{2cm}} + \textit{past participle}$

present perfect progressive $S + \textit{has/have} + \underline{\hspace{1cm}} + \textit{present participle}$

Look at your answers for the last two sections above to fill in the blanks.

Completed events use the past perfect $\underline{\hspace{2cm}}$ (simple/progressive).

Uncompleted events use $\underline{\hspace{2cm}}$ (both/the simple/the progressive).

Put a ✓ by the correct sentences. Fix the incorrect sentences and put an X.

1. I've worked in restaurants for fourteen years.

2. Please don't come in; we haven't been finishing yet.

3. I have never been sailing.

4. We've been giving three presentation this week.

5. This room has been empty since our son moved out.

6. I've been watching a lot of films lately... too many.

7. I haven't been hearing that old song since I was a child.

8. Those people have been calling my five times today.
